

Community Service Team Director

Understanding your role

Your role as a community service team director is to support community service teams by encouraging them to form and initiate activities that qualify for funding through the Care Abounds in Communities® program.

What will the community service team director do?

- Train and support community service teams.
- Initiate and suggest activities for community service teams that qualify for funding.
- Provide follow-up to community service teams to ensure activities are completed, funded and reported to the Operations Center.
- Evaluate and monitor progress toward chapter goals.
- Provide feedback to the chapter leadership board on the progress of community service teams.
- Order supplies for the community service teams.

What is a community service team?

A community service team is a group of Thrivent Financial for Lutherans members, who come together to conduct a chapter fund-raising activity or hands-on service activity.

Activities can benefit individuals, a families, a local community or qualified not-for-profit organizations.

Tips you can share about forming a community service team

The chapter leadership board exists to support the formation and activities of community service teams within the chapter. Any chapter leader can help by putting service team leaders in touch with other members who may be interested in helping with an activity. As community service team director, you can help recruit team members by highlighting proposed activities at chapter board meeting.

Look within. The recipient you want to help through an activity may know other Thrivent members who want to help.

Just ask. Don't ignore the power of asking people to help. Many of our members and others are not aware of the volunteer opportunities that exist through our organization, so all you need to do is ask others to help.

Supporting community service teams

You are the official liaison to the chapter leadership board from the community service teams.

It is important to remember that chapter leadership board approval is **required** for Care Abounds in Communities® activities. Teams that want to use Care Abounds in Communities® funds must get approval from the chapter leadership board. Since you will be the face of the board to most service teams, it is reasonable to assume they will look to you for guidance on how to ensure their activities qualify for the available supplemental funds.

If you are in a chapter with many community service teams, you may want to recruit some help. Your chapter leadership board could appoint an advisor to help you in your role. The advisor must be a Thrivent Financial benefit or associate member.

Stay Informed

Chapter Leader News is the official information source for chapter leaders. Available on the [For Chapter Leaders](#) page of Thrivent.com, it includes valuable up-to-date information.

For additional resources, visit **Ask CHIP! Chapter Information Place** at www.thrivent.com > Thrivent Community > Chapters > Volunteer Leader Resources.



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Resources to understand Care Abounds in Communities®

To learn about Care Abounds in Communities®, visit www.thrivent.com > Thrivent Community > Chapters > Volunteer Leader Resources > For Chapter Leaders to find information on:

- Care Abounds in Communities® program.
- Chapter activities forms and chapter guidelines.
- Ask CHIP! Chapter Information Place, where you can access additional information.

In addition, a cohosting brochure (Cohosting Activities Trifold Brochure, 22670) can be printed or ordered through Order Chapter Supplies in Chapter Leadership Administration.

Chapter Leadership Administration

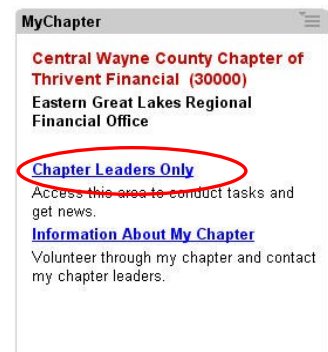
To access Chapter Leadership Administration, go to www.thrivent.com in the MyThrivent tab. Type your **User ID** and **Password** in the blue box on the upper right and click **Log In**. *Note: If you're visiting Chapter Leadership Administration for the first time, click "Register" to get a User ID and Password.*

In the **MyChapter** box, click **Chapter Leaders Only**. This takes you directly to the Chapter Leadership Administration Menu.

Alternately, the Administration Menu can be accessed via www.thrivent.com > Thrivent Community > Chapters > Volunteer Resources > For Chapter Leaders.

Some of the tasks you might do from this area include:

- View activities and program funds available.
- Enter/update elected and appointed chapter leaders or congregational volunteers.
- Request activity funding and report results for Care program activities.
- Report locally supported activity results, including chapter board meetings.
- View/print reports and listings.
- Order chapter supplies.
- Create and manage chapter mailings.
- View Community Service Team members.



Internet Security

Protecting member information is a responsibility that Thrivent Financial for Lutherans takes very seriously. Our security ensures that only the people with the appropriate authorization receive access to certain information. Through a registration process, members establish a user ID and password needed to enter certain areas of the website.

Your User ID and password identify you as a member and chapter leader and give you access to Chapter Leadership Administration. The password is created online and used immediately.

Questions? The Member Connection Center is available to answer your questions.

- ◆ Call **800-THRIVENT** (800-847-4836) and say "Fraternal" between 7 a.m. and 9 p.m. Central time, Monday–Friday or email fraternal@thrivent.com.